



Certification team leader Sharon Foster gives the A.O.K. in the metal fab area as the IBU celebrates the announcement that certification has been achieved.

Over 100 employees in the area have been working on certification since February 1989. The process began during the Accomplishment Through Teamwork exercises at Trailridge and things took off from there.

Certification team leader SHARON FOSTER says "When we first started, we tried to focus on one thing at a time. We'd finish one thing and then go on to the other, which made it a whole lot easier."

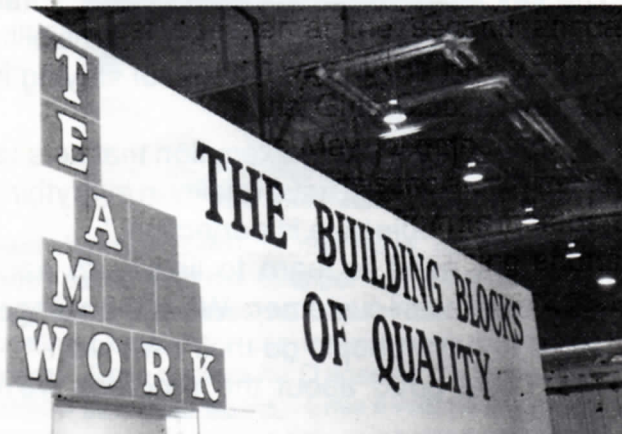
The certification team is affectionately known as "Charlie's Angels" because CHARLIE WILLIAMS is the only guy on the team. Other members includes EVIE WINTERS, LANETTE MOORE, EILEEN STOCK, LORETTA BAKER and JAN BECCARD.

Charlie relates "Writing the book was the most difficult thing—and understanding the 18 elements of certification." Eileen relates "the people on the floor deserve a lot of credit" and Evie agrees. "We had lots of help from everybody from the top down."

The metal fab area becomes the second in Bldg. 50 to be certified (#1 wire draw was the first) and the sixth in the factory. The accomplishment is particularly significant because of the large size of the IBU.

The team met rigorous certification standards designed to improve quality and performance in the sheet metal shop. A large part of certification involves documentation. Certification books were completed for the metal fabrication, paint, pack and assembly areas and the JIT cell.

The department also held a competition to select themes for murals on the walls representing quality and teamwork efforts in the area.



This group has shown just what teamwork can do.

June 1
1990
Issue 13

Omaha
Works

Mike Fagan

Bldg. 50 Sheet Metal Shop becomes certified!



Team members include (front, l. to r.) Jan Beccard, Eileen Stock, Lanette Moore, Evie Winters, (back, l. to r.) Sharon Foster, Charlie Williams and Loretta Baker.



"Coming Together and Locking It In" is the first-place mural.



These folks have thought of everything when it comes to quality in manufacturing,

The RBOBs want in the game

A Senate committee has approved a bill that would allow the seven regional bell operating companies (RBOCs) to design, manufacture and sell home telephones and other equipment. The bill must be passed by both Houses of Congress before enactment could occur. With the busy schedule and little time remaining to consider complex telecommunications legislation, there's only a slim chance that the "free-the-Bells" legislation will pass both the House and Senate this year. The bill also includes a controversial provision that would require the RBOCs to use only American-made components in any product they manufacture. The bill doesn't touch restrictions on the Bells entering computerized information services and the long-distance industry and leaves policing largely up to the FCC.

Some people are always thinking

Your contract services organization, Purchasing and Transportation reports these highlights: Savings of \$100,000 on color concentrates when BOB JUSTSEN's negotiations resulted in lower pricing on base resins. Basic material price trends appear to be stable through the third quarter of 1990 with no major price increases expected. Thanks to the efforts of WIN ANDERSON, aluminum extrusions for 80 type cabinets under our new JIT contract are provided in reduced lead times from 8 weeks to 2 and a savings in safety stock of over \$10,000. EDI is near cutover with this vendor as well.

Customers come a'callin'!!!

Members of the Independent Telephone Company Association visited the Works in late May, including representatives of Three Rivers Telco and independent phone companies in Hooper, Hartington, Blair and Arapahoe. On the international scene, reps of Telecom Industries of Australia interested in our 51-type cabinet visited Omaha

Purchasing's HANK DAVIDSON is just back from speaking to 2,800 kids at North Miami Beach Senior High School. Hank's motivational talk centered on making it in the corporate world, self-esteem and education and was sponsored by the North Miami Beach Chamber of Commerce and the high school.

Bill Marx and Greg Hughes visit the Omaha Works



Photo by Steve Miller

The Omaha Works' BILL HUETSON (right) discusses the jacketing operation with Network Cable Systems President GREG HUGHES (left) and AT&T Network Systems President BILL MARX (middle). In the background is JACK BONNEY, Manager of EW&C at the PLM in Atlanta.

AT&T Network Systems President BILL MARX and Network Cable Systems President GREG HUGHES spent Thursday, May 24 at the Omaha Works. Marx, Hughes and Omaha's Mfg. V.P. JR NEWLAND toured the shops, visiting with employees and encouraging continued employee participation and involvement.

Over 200 employees with perfect attendance were selected to attend a question-and-answer session where Marx thanked the people of Omaha saying "The excitement shows in the fact that we're involving so many people—the people who know more about the business than anyone in the business. The key factor in our success is this: First, that people take on additional responsibility and second, we do a better job of staying in touch with our customers."

"It's our (AT&T's) execution that sets us apart. And we must have quality in everything we do. Our objective is perfection."

"We need to learn to listen—to each other and to our customer. We can no longer afford to have people go their own way."

"I feel good about the progress we're making."

Persistence pays off in \$30,000 savings

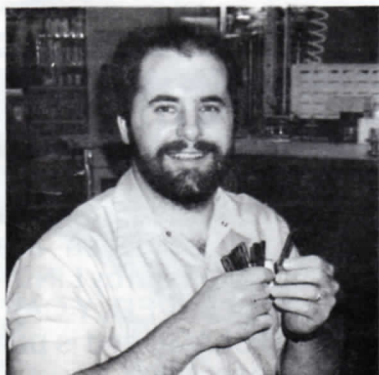
Each member of team W57291 will be going shopping with over 48,000 performance share awards as a result of an idea which has also saved AT&T over \$30,000.

The team earned the shares for suggesting that over 8,000 surplus hand cutter blades be stored and used rather than scrapped.

The idea was originally turned down by the evaluation committee, but was approved on appeal, which just goes to show that persistence pays!



Look at this proud crowd...(front, l. to r.) DWIGHT MORRIS, KATHIE LATHROP, TOM BORLIE, (back, l. to r.) Leader BOB JONES, MIKE WENNINGHOFF, MIKE FAGER, ANDY PFEIFFER, BARB MOORE and SBU Manager JIM LAFOLLETTE.



Team member ERNIE KUBR holds up the cutter blades saved from the scrapper. (Ernie missed the group picture because he was at the Red Cross donating platelets for use in treatments for cancer patients. Ernie donates his O positive, CMV negative platelets every two weeks. Ernie's volunteered to be a bone marrow donor and he's now being tested for a tissue match. What a guy!)

AT&T OMAHA TEAM WORKS

Status report as of May 25, 1990

Ideas submitted	
Tangible	867
Intangible	417
Ideas Approved	
Tangible (approved)	78 \$987,561
Tangible (implem.)	66 539,833
Intangible	153
Ideas Not Approved	
Tangible	407
Intangible	60
Performance shares issued	
Tangible	19,960,302
Intangible	1,894,700

ATTENTION, AT&T SHOPPERS!

It's delightful to go shopping with performance shares redeemable in the glitzy Omaha Team Works team catalog. Just ask KEITH ELLIOTT of ISD, who bought a CD player with his earnings. The cable shop's BILL HUETSON likes cutting grass so much that he picked out a Toro Lawn Mower. We know what Engineer CHARLIE GIBBS is going to be doing with his spare time, now that he has his new deluxe shampoo polisher. Tradesman LARRY ANDERSON has been giving his Titleist Graphite driver a real workout and Master Scheduler TOM GOURLAY is into home decorating with his new computer center and sheet and comforter set. These folks give new meaning to the phrase shop 'til you drop!

TACKLE THE TINY TIC

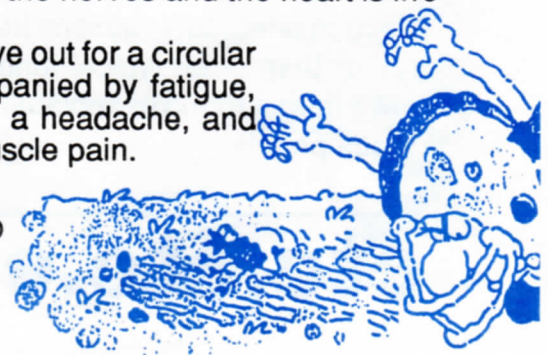
Lyme disease is a bacterial disease primarily transmitted by the white-tailed deer tick. Infected animals and insects have transmitted the disease to a small number of people.

Raccoons, opossums, dogs, rabbits, horses, cattle and birds can all harbor the disease. Mosquitoes and biting flies may even transmit it.

Lyme disease generally is curable at all stages with antibiotics, but the damage done to the joints, the nerves and the heart is irreversible.

Keep an eye out for a circular rash accompanied by fatigue, chills, fever, a headache, and joint and muscle pain.

Call the safety group for details.



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"I have a very fine doctor," says Henny Youngman. "If I can't afford the operation, he touches up the X-rays!"



But seriously, folks...

If you're having difficulty resolving health benefit problems, don't forget our AT&T benefit experts are willing to help. Call ext. 4954 for an appointment from 7:30 a.m. to 10 a.m. and 1 p.m. to 4:00 p.m.



Scholarship committee members include (l. to r.) FRAN GILL, CAROLYN YATES, CID STINSON, MAGGIE JOHNSON, PATRICK TYRANCE and Chairperson JOY JONES.

Three Omaha-area students will be going to college in the fall with the help of the Omaha Chapter of the Alliance of Black Telecommunications Employees, Inc.

TRENA GUIDRY of Bellevue West, SCOTT McPHAULL of Central High and KIMBERLY SPURLOCK of Burke High each were awarded \$500 scholarships.

Guest speaker at the second annual scholarship brunch was MARY HARVEY, Director of the Omaha Girls Club. Over 150 people attended the May 12 gathering.

The Alliance raises its scholarship money through direct contributions from its members rather than other typical fundraising efforts. Let's hear a round of applause for these generous people.

Wasn't that a nice Open House on Wednesday for the new EMPLOYEE RESOURCE CENTER? It's well worth your time to do some life planning for the future and the Resource Center team is just the crew to help!

We're looking for a few good people FRANK MARKESI, that happy guy in the Product Display Center, says he's still looking for volunteers from various departments in the shops to explain their jobs to touring customers. Frank's looking for section hosts, as they're called. Talk to your operating department manager for details.

Walk some students to a better education by taking part in the HISPA Walk-a-thon on Saturday, June 23. Proceeds support the National Hispanic Scholarship Fund.

They went that away...

Goodbye and good luck to the wonderful people who have retired or are about to retire. You can bet we'll miss you. After all, many of us here have literally grown up together! Everyone wishes you the best as you enter this new stage in your life.

Next week..The MALCOLM BALDRIDGE Award and what the Omaha Works is doing in the area of quality and service...

Friends, like mushrooms, spring unexpected—Proverb

Think quality.

EMPLOYEE INVOLVEMENT TODAY is a publication of the education and training organization and is written by LINDA ENTERLINE and edited by BEVERLY CAVANAUGH and MERLE DINSLAGE and is printed in the Omaha Works print shop. To submit story ideas and suggestions, please call ext. 3714.

Did you hear about the pancake that was run over by a truck?
How-waffle!!!

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